

## Quality policy

Our aim is to meet the requirements of our customers by providing world leading research, analysis, information, advice and support in civil engineering and environmental hydraulics, and in the management of water and the water environment. We are committed to continually improve by:

- > planning and controlling our work to ensure appropriate and efficient execution
- > meeting relevant statutory and other applicable requirements
- > recruiting and retaining skilled staff and utilising their expert knowledge
- > developing, using and maintaining state-of-the-art physical modelling facilities and computational tools
- > supporting our own programme of research to be at the forefront of technology
- > implementing, maintaining and improving our quality management system

The meeting of quality, safety, environmental and ethical standards is the responsibility of all employees and the Management Board.

Dr Bruce Tomlinson  
Chief Executive, HR Wallingford Ltd

- > Signed: 
- > Date: 20 April 2020
- > Review date: 20 April 2021